

**Department of Agriculture, Trade and Consumer Protection**Rod Nilsestuen, Secretary

July 22, 2009

The Honorable Robert Wirch, Chair Committee on Small Business, Emergency Preparedness, Workforce Development, Technical Colleges and Consumer Protection

Re: SB 218 relating to penalties and private actions for violations of restrictions on telephone solicitation.

Dear Senator Wirch:

Thank you for the opportunity to provide testimony on SB 218. The Department of Agriculture, Trade & Consumer Protection supports this legislation.

The proposed legislation increases the maximum forfeiture for violating the no-call law from \$100 to a range of \$1,000 to \$10,000 per violation.

The current penalty of \$100 per violation does little to deter unscrupulous telemarketers who can make more money by violating the law than by following it, even if they have to pay \$100 per violation. Since the purpose of the law is to prevent telemarketing to those on the no-call list, a range of penalties provides courts with greater flexibility to "make the punishment fit the crime."

The department also supports the addition of a private right of action for consumers who want to bring their own action for violations of the law. The private right of action provides that if a consumer brings and action and proves a no-call violation, they obtain a judgment for \$500 plus court costs and reasonable attorney's fees. This penalty does not replace forfeiture actions. Rather, it recognizes that consumers, themselves, have a legitimate interest in enforcing the no-call law.

Thank you.

Respectfully,

Janet Jenkins, Administrator

Division of Trade and Consumer Protection